

Please adopt VRS reimbursement rates that will cover costs for the recruitment and training of qualified interpreters for the VRS environment. Rates should also be adequate to cover further research and development efforts to improve the quality and access of VRS including on how to make VRS satisfy the need of sign language users while making emergency calls.

Please also consider establishing rules for Video Interpreting Services and funding VRI services. VRI services use the phone and internet and are an excellent way for businesses to make services accessible for Deaf. We need to make full use of technology to make our communities accessible for Deaf and Hard of Hearing people.

I would like to also see the FCC regulate and promote by partially funding Video Interpreting Services.